

Registration number QMS/001/MPS

In response to the requirements of the ČSN EN ISO 9001:2009 standard, the managing directors of Metal Produkt Servis Praha, s.r.o. have issued this


## Quality Policy of Metal Produkt Servis Praha, s.r.o.

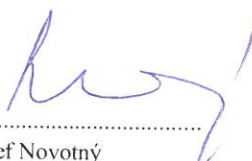
Metal Produkt Servis Praha, s.r.o. focuses primarily on the design, construction, manufacture, assembly, transport and commissioning of fixtures, equipment, and production lines -- namely, clamping and welding fixtures for robotized production facilities (including the installation of electrical and pneumatic circuits), safety and handling features (conveyors, feeders), single-purpose machines (metal forming machinery, machine tools, and testing equipment), and pneumatic jigs.

By issuing this document, the company makes a public commitment to the implementation of a certified quality management system in compliance with ČSN EN ISO 9001, in the form of an integrated management tool. The Quality Policy is an expression of the management's objectives in areas of key importance for the firm's prosperity, overall development, and reputation. These key areas are:

- Customer Orientation  
The company strives to anticipate and satisfy the requirements and expectations of its customers and other stakeholders. Through the Quality Policy, the management expresses its objectives regarding the quality of product and of related services, and commits to satisfying every demand customers may have, and to continuously improve the efficiency of the quality management system.
- Quality of Products and Related Services  
By constantly improving the technical training of its employees, introducing progressive technology, and using modern machinery, tools, and equipment, the firm is able to ensure top-quality products.
- Continuous Improvement  
The management has been following the trends in the field of quality management, and actively seeks to identify specific options, ways, and methods for the continuous improvement in quality of its products and services:
  - a) so as to ensure the satisfaction of its current and future customers;
  - b) so as to increase, in particular, awareness among employees of the importance of customer requirements for the manufacture of products.Within the quality management system, the management undertakes to continue its efforts (even after certification) towards compliance with the QMS requirements and towards the ongoing improvement of the system's efficiency.  
The means to achieve these goals are: Quality objectives, targets for individual processes, programs, and control mechanisms.
- Legal Compliance  
The management strives at all times to ensure compliance with the law and legal regulations with respect to activities and supplies related to the firm's business, and expects the same from its employees and its suppliers. This goal is achieved through the "Corporate Code of Ethics", which was adopted in 2015; all members of the firm's management have agreed to act in line with the principles set out in this Code of Ethics, and expect also all other employees and all our suppliers to act ethically, to show personal integrity, and to observe all provisions of the Code of Ethics.
- Supplier Relations  
Entertaining mutually beneficial supplier relations is the cornerstone of the firm's strategy. We demand and expect that suppliers deliver materials, goods, and services in time and in good quality; in return, we guarantee fair dealings and timely payments. We only work with suppliers who are demonstrably able to live up to our standards when it comes to quality, quantity, and timeliness, and who undertake to observe our "Corporate Code of Ethics".
- Staff Involvement  
The management creates the right conditions for employee loyalty, and motivates them to actively participate in the efforts towards the highest level of product quality, by improving workplace conditions and fringe benefits as set out in the above-mentioned "Corporate Code of Ethics", by adhering to the principles of teamwork, and by resolving and taking into account any complaints, concerns or suggestions by employees.

The Managing Directors:

  
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Martin Jeníček

  
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Josef Novotný